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March 19, 2019

Dear Parkland Resident,

It has recently come to our attention that the geothermal plant which supplies heating and cooling fluid to residents of Parkland Phase 1 and Phase 2 has been experiencing a gradual loss of pressure.

We believe this is due to a small leak in the pipes, probably at one of the service connections along the piping network.

In order to find the location of the leak (and then repair it), our crews will be systematically isolating sections of the piping network over the next 10 days. As a result, residents may experience a slight drop in the efficiency of their heat pump. However, this effect is expected to be marginal, as the outside temperature is now above 10 degrees Celsius, thus reducing the demand on the heat pumps.

As we work through this maintenance issue, our priority is to minimize disruption and ensure Parkland residents have the heating they require to remain comfortable.

Please feel free to contact me at 604.886.2274 or dtardif@gibsons.ca if you experience any unusual disturbances to your geothermal system as a result of this work.

Sincerely,

Daniel Tardif
Manager, Maintenance and Operations

