



SAVE WATER ALL YEAR

By using water wisely all year, we can reduce stress on our water systems and the environment and help us meet our needs now and in the future.

Here are some ways to save:

Go low flow

Low-flow faucet aerators emit less than 6 litres of water per minute, compared to 15 litres per minute (or more) for standard valves.

Use Water saving toilets

Installing dual flush toilets can save your business significant amounts of water.

Reduce landscape water use

Consider planting native or drought-resistant plants in outdoor areas.

Collect rainwater for outdoor use

Using a rain harvesting system such as a rain barrel, is a great option for collecting water for outdoor use during the dry months.

**YOUR UTILITY BILL IS DUE BY:
NOVEMBER 18, 2024**

PAYMENT OPTIONS



Telephone/Internet Banking
at most banking institutions



Mail your cheque, along with remittance stub, to:
Town of Gibsons, PO Box 340, Gibsons,
BC V0N 1V0



In Person at Town Hall
(474 South Fletcher Road) by cash, cheque
or debit card



Online with OptionPay*
For a fee, you pay with a Canadian
VISA or Mastercard

**Please note that we cannot take credit card payments in-person or by phone.*



CONTACT US

Phone: 604-886-2274

Email: info@gibsons.ca

Website: gibsons.ca

Stay informed:

Subscribe to our monthly e-newsletter to stay up-to-date on the latest news and stories from the Town of Gibsons.

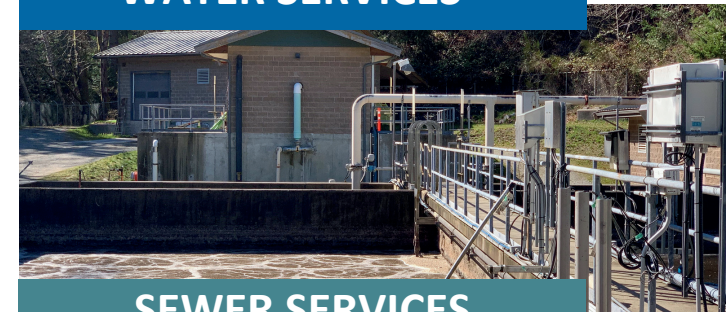
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UNDERSTANDING YOUR COMMERCIAL UTILITY BILL Fall 2024



WATER SERVICES



SEWER SERVICES



WASTE SERVICES

WATER SERVICES

Water Infrastructure includes:

- Pipes, pumps, wells, reservoirs and meters that move water from the environment to your tap.
- The Gibsons Aquifer, which provides naturally pure groundwater to our community.

Water charges include:

- User fees - determined by the amount of water you use.
- Water base rate fee

These charges fund:

- Maintenance of the water system
- Replacement of aging infrastructure
- Water research and conservation programs
- The staff and equipment required to operate the water utility

Water / Sewer rates cover current and future costs

Rates are reviewed each year to ensure we have the funds necessary to maintain the infrastructure and continue delivering reliable services now and in the future.

For the 2024 Budget an overall increase of 8% was approved.



Water leaks add up quickly!

Did you know a running or leaky toilet can use up to 22,000 liters (22 m3) in a single month?

To check your toilet for leaks, place 10-15 drops of food colouring in the tank and wait 30 minutes without flushing. If it appears in the bowl, you have a leak.



REMINDER:

Disposal Regulations for Businesses:

In November 2022, new regulations came into effect that prohibit the following items from going in the garbage:



Paper

Printed paper or paper boxes used for packaging. These items can be recycled.



Food waste

All cooked and uncooked food from food preparation or uneaten plate scrapings. These items can be composted.



Food soiled paper

Items such as paper napkins, paper towels, pizza boxes and paper plates. These items can be composted.

**Non-compliance will result in fines or garbage not being collected.*

Why do we need these regulations?

Keeping these items out of the garbage will help extend the life of our landfill.

Additionally, recycling and composting is an important step in reducing our emissions and impact on the earth.

Do you compost your food waste and recycle your paper? Thank you! You are already doing what needs to be done!



SEWER SERVICES

Sanitary sewer infrastructure includes:

- Pipes, pumps, and the wastewater treatment plant (WWTP).
- The lift station, which pumps wastewater to the WWTP.

Sanitary charges cover:

- Sewer system maintenance
- Replacement of aging infrastructure
- Staff and equipment
- Sludge hauling and disposal



Please clean your grease traps

According to the Gibsons Sanitary Bylaw, commercial restaurants and garages are required to install and maintain a grease interceptor. *Please keep the related records handy for inspection on request.

Depending on the size of the grease trap, maintenance may be performed in-house or contracted out to one of these local businesses:

Bonniebrook Industries: 604.886.7064
Startek Industrial Services: 604.886.1212

The cost of this service is typically \$100 to \$200, depending on your scheduling needs and grease buildup.

gibsons.ca/services/wastewater/grease-control