

# PLEASE KEEP BOULEVARDS & SIDEWALKS CLEAR

Did you know that property owners are responsible for maintaining the boulevard, ditch and sidewalk abutting their property?

#### **Boulevards and ditches**

Please make sure to cut grass, weeds and other vegetation along the boulevard abutting your property, as well as the ditch up to 600 mm (1.97 feet) in depth. Town staff are only responsible for clearing select areas to ensure the visibility of street signs and roadways and trail accessibility, and clearing ditches in preparation for work or maintenance.

#### Snow and Ice removal from sidewalks

To prevent slips and falls, sidewalks that border your commercial or residential property must be cleared of snow and ice promptly.

For more information, see Traffic and Highway Use Bylaw No. 1193, 2014, 7.7 BOULEVARDS, DITCHES AND DRIVEWAYS:

gibsons.ca/bylaws

# YOUR UTILITY BILL IS DUE BY: NOVEMBER 18, 2024

#### **PAYMENT OPTIONS**



Telephone/Internet Banking at most banking institutions



Mail your cheque, along with remittance stub, to:

Town of Gibsons, PO Box 340, Gibsons, BC VON 1V0



In Person at Town Hall

(474 South Fletcher Road) by cash, cheque or debit card



Online with OptionPay\*

For a fee, you pay with a Canadian VISA or Mastercard

\*Please note that we cannot take credit card payments in-person or by phone.



#### **CONTACT US**

Phone: 604-886-2274
Email: info@gibsons.ca
Website: gibsons.ca

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Go to gibsons.ca/newsletter



# UNDERSTANDING YOUR RESIDENTIAL UTILITY BILL

Fall 2024



#### WATER SERVICES

#### Water Infrastructure includes:

- Pipes, pumps, wells, reservoirs and meters that move water from the environment to your tap.
- The Gibsons Aquifer, which provides naturally pure groundwater to our community.

#### Water charges include:

- User fees determined by the amount of water you use.
- · Water base rate fee

#### These charges fund:

- Maintenance of the water system.
- Replacement of aging infrastructure.
- Water research and conservation programs.
- The staff and equipment required to operate the water utility.

## Water / Sewer rates cover current and future costs

Rates are reviewed each year to ensure we have the funds necessary to maintain the infrastructure and continue delivering reliable services now and in the future.

For the 2024 Budget an overall increase of 8% was approved.

#### Water leaks add up quickly!

Water leaks add up quickly!Did you know a running or leaky toilet can use up to 22,000 liters (22 m3) in a single month?

To check your toilet for leaks, place 10-15 drops of food colouring in the tank and wait 30 minutes without flushing. If it appears in the bowl, you have a leak.

#### **GARBAGE & ORGANICS**

#### **Household waste collection:**



Food waste is collected weekly and household garbage is collected every other week.

To ensure pickup and reduce bear issues, bins must be placed at the curb between 7 a.m. and 8 a.m. on collection day.



## Never miss collection day again!

Download the "Gibsons Waste" app to your mobile device.

#### Please lock your curbside caddy

To help prevent wildlife from breaking into your curbside caddy, please **pull the handle all the way down** (as pictured) into the "locked" position.



# As diverted over 1,450 tonnes of organic matter from the Landfill. THANKS FOR DOING YOUR PART!

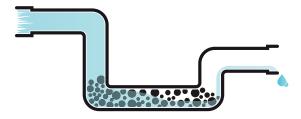
#### SFWFR SFRVICES

## **Sanitary sewer infrastructure includes:**

- Pipes, pumps, and the wastewater treatment plant (WWTP).
- The lift station, which pumps wastewater to the WWTP.

#### **Sanitary charges cover:**

- Sewer system maintenance
- Replacement of aging infrastructure
- Staff and equipment
- Sludge hauling and disposal



#### **HELP KEEP OUR PIPES CLEAR!**

## Never dump grease or cooking oil down the drain!

Here's what to do instead:

- · Let it cool and solidify
- Once it's solid, scrape it into your organics bin

#### Please don't flush it

Even if they are labeled "flushable"

- Wet wipes
- Paper towels
- Hair
- Facial tissues
- Sanitary products
- Condoms
- Q-Tips

• Dental floss

