



## THANK YOU FOR KEEPING FOOD WASTE OUT OF THE LANDFILL

Since launching the organics curbside collection program in 2018, Gibsons residents have helped divert over 1,700 tonnes of organic waste—more than 42% of total waste—from the Sechelt Landfill!

Instead of producing harmful methane gas and toxic leachate, this organic matter is transformed into nutrient-rich compost at Salish Soils. This initiative is expected to reduce our landfill waste by 515 tonnes per year, extending its lifespan and supporting a greener future for our community.

**Your efforts make a difference—thank you!**



**YOUR UTILITY BILL IS DUE BY:  
MAY 14, 2025**

## PAYMENT OPTIONS



**Telephone/Internet Banking**  
at most banking institutions



**Mail your cheque, along with remittance stub, to:**  
Town of Gibsons, PO Box 340,  
Gibsons, BC V0N 1V0



**In Person at Town Hall**  
(474 South Fletcher Road) by cash,  
cheque or debit card



**Online with OptionPay\***  
For a fee, you can pay with a  
Canadian VISA or Mastercard

*\*Please note that we cannot take credit card payments in-person or by phone.*



## CONTACT US

**Phone:** 604-886-2274

**Email:** [info@gibsons.ca](mailto:info@gibsons.ca)

**Website:** [www.gibsons.ca](http://www.gibsons.ca)

### Stay informed!

Subscribe to our monthly e-newsletter to stay up-to-date on the latest news and notices from the Town of Gibsons.

Go to [\*\*gibsons.ca/newsletter\*\*](http://gibsons.ca/newsletter)



## UNDERSTANDING YOUR RESIDENTIAL UTILITY BILL

*Spring 2025*

[www.gibsons.ca](http://www.gibsons.ca)



## WATER SERVICES

### Water infrastructure includes:

- Pipes, pumps, wells, reservoirs and meters
- The Gibsons Aquifer, which provides naturally pure groundwater to our community

### Water charges include:

- User fees - determined by the amount of water you use
- A water base rate fee

### These charges fund:

- Maintenance of the water system
- Replacement of aging infrastructure
- Water research and conservation
- The staff and equipment required to operate the water utility

### Water leaks add up quickly!

**Did you know a running or leaky toilet can use up to 22,000 liters (22 m3) in a single month?**

**Tip:** To check your toilet for leaks, place 10-15 drops of food colouring in the tank and wait 30 minutes without flushing. If it appears in the bowl, you have a leak.



## HELP KEEP FOG OUT OF OUR SYSTEM!



**Never pour  
cooking grease  
or oil down the  
drain**

FOG (fat, oil & grease) hardens as it cools and coats the inside of our pipes, causing blockages or backups.

The Town has ongoing issues with FOG building up in our system costing us tens of thousands of dollars every year.



Let it cool, solidify and scrape it into your compost.



*Photos from the Gibsons Wastewater Treatment Plant*



## SEWER SERVICES

### Sanitary sewer infrastructure includes:

- Pipes, pumps, and the wastewater treatment plant (WWTP)
- The lift station, which pumps wastewater to the WWTP.

### Sanitary charges cover:

- Sewer system maintenance
- Replacement of aging infrastructure
- Staff and equipment
- Sludge hauling and disposal

## WASTE SERVICES



### Household waste collection includes:

- Weekly organic waste collection
- Bi-weekly garbage collection

### Get the 'Gibsons Waste App'

Download the app to receive collection day reminders, service alerts, report a problem and more. [gibsons.ca/waste-management/](https://gibsons.ca/waste-management/)

**Reminder:** Organic waste is NOT permitted in garbage bins. The organic curbside collection program was started in order to reduce waste in our landfill.

### Please lock your curbside caddy

To help prevent wildlife from breaking into your curbside caddy, please **pull the handle all the way down** (as pictured) into the "locked" position.

