



## SAVE WATER ALL YEAR

By using water wisely all year, we can reduce stress on our water system and the environment.

### Here are some ways to save:

#### Go low flow

Low-flow faucet aerators emit less than 6 litres of water per minute, compared to 15 litres per minute+ for standard valves.

#### Use water saving toilets

Installing dual flush toilets can save your business significant amounts of water.

#### Reduce landscape water use

Consider planting native or drought-resistant plants in outdoor areas.

#### Collect rainwater for outdoor use

Using a rain harvesting system such as a rain barrel, is a great option for collecting water for outdoor use during the dryer months.

### Does your business serve tourists?

Sustainable Sunshine Coast is a local non-profit that provides resources for businesses to help promote sustainability and responsible travel. Learn more at:

[sunshinecoastcanada.com/sustainable](https://sunshinecoastcanada.com/sustainable)

**SUSTAINABLE SUNSHINE COAST**

## PAYMENT OPTIONS



**Telephone/Internet Banking**  
at most banking institutions.



**Mail your cheque and remittance stub to:**  
Town of Gibsons, PO Box 340,  
Gibsons, BC V0N 1V0



**In Person at Town Hall**  
(474 South Fletcher Road) by cash,  
cheque or debit card.



**Online with OptionPay\***  
For a fee, you can pay with a  
Canadian VISA or Mastercard.

*\*Please note that we cannot take  
credit card payments in-person or  
by phone.*

**YOUR UTILITY BILL IS DUE BY:  
MAY 14, 2025**

## CONTACT US

**Phone:** 604-886-2274  
**Email:** [info@gibsons.ca](mailto:info@gibsons.ca)  
**Website:** [gibsons.ca](https://gibsons.ca)



## STAY INFORMED

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monthly newsletter:  
[gibsons.ca/newsletter](https://gibsons.ca/newsletter)



*Spring 2025*

# UNDERSTANDING YOUR COMMERCIAL UTILITY BILL

[gibsons.ca](https://gibsons.ca)



## WATER & SEWER RATES COVER CURRENT AND FUTURE COSTS

Rates are reviewed each year to ensure we have the funds necessary to maintain the infrastructure and continue delivering reliable water and sewage services now and in the future.



### Gibsons' water and sewer infrastructure includes:

- Pipes, pumps, wells, meters, and the wastewater treatment plant (WWTP)
- The lift station, which pumps wastewater to the WWTP
- The aquifer, which provides naturally pure groundwater to our community

### What costs cover:

- Maintenance
- Replacement of aging infrastructure
- Water research and conservation programs
- The staff and equipment required to operate the water utility
- Sludge hauling and disposal

## DON'T FOG UP THE PIPES!



### More grease in the system, means increased user costs.

FOG (fat, oil, grease) hardens as it cools and coats the inside of our pipes. The Town has ongoing issues with FOG building up in our system, costing us tens of thousands of dollars every year.

**Commercial kitchens are  
required by bylaw to  
dispose of cooking  
oil properly.**



### Gibsons' Bylaw 1194 requires restaurants to install and maintain a grease interceptor.

Depending on the size of the grease trap, maintenance may be performed in-house or contracted out to one of these local businesses:

- **Bonniebrook Industries** : 604.886.7064
- **Startek Industrial Services**: 604.886.1212

*\*Keep records handy for inspection on request.*



**For more information:**  
[gibsons.ca/grease-control](http://gibsons.ca/grease-control)

## INVESTING TO PROTECT OUR WATER AND ENSURE THE LONGEVITY OF OUR INFRASTRUCTURE

### 2025 investments will include:

#### Protecting our Drinking Water

One thing that makes Gibsons such a wonderful place is our pristine drinking water. We will continue to prioritize protecting our system and ensuring there is sufficient capacity for our current and future water needs.

#### Wastewater Treatment Plant Expansion Preliminary Design

Advancements are needed to ensure the efficiency and functionality of the WWTP over the next 20 years. We will invest in new treatment capacity and other upgrades to protect the system from the impacts of climate change.

#### Natural Asset Infrastructure

The Town is prioritizing improvements to enhance climate resiliency and protect public spaces. Key projects include upgrades to the Seawalk to enhance protection and prevent erosion, as well as Charman Creek improvements to mitigate flood risks and stabilize creek banks.

